

Business English: The Writing Skills You Need for Today's Workplace

Andrea B. Geffner

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This updated edition provides clear, concise instruction on every form of business writing, from traditional
business letters, reports, and memos to e-mail and other electronic communications. The author emphasizes
that effective business English begins with mastering grammar and sentence structure, and presents a brushup review of grammar and correct English usage. She also advises on achieving an appropriate business style
that conveys the writer's message succinctly without resorting to stilted, overly formal language or
meaningless jargon. She follows up with good examples of model business letters, résumés, employment
letters, interoffice memos, news releases, and business reports. Additional features include exercises with
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